

<<民航客舱服务实用英语>>

图书基本信息

书名：<<民航客舱服务实用英语>>

13位ISBN编号：9787561837726

10位ISBN编号：7561837720

出版时间：2010-10

出版时间：天津大学

作者：黄华

页数：188

版权说明：本站所提供下载的PDF图书仅提供预览和简介，请支持正版图书。

更多资源请访问：<http://www.tushu007.com>

<<民航客舱服务实用英语>>

内容概要

本书根据空中乘务工作的基本流程,分成22个单元(学习情景),各个单元紧密衔接,图文并茂且内容翔实,基本涵盖了乘务员客舱服务的所有流程。

其中包括航前准备、乘客登机、起飞前、乘客舒适、客舱餐饮服务、客舱娱乐服务、免税品售卖、客舱应急程序、乘客答疑、降落前及降落后等主要环节。

本书供有兴趣的读者阅读。

<<民航客舱服务实用英语>>

书籍目录

Unit 1 Preflight Briefing Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 2 Preflight Check Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 3 Boarding & Greetings Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 4 Before Take-off Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 5 Before Take-off Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 6 Before Take-off Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 7 Passenger Comfort Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 8 Beverage Service Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 9 Meal Service I Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 10 Meal Service Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 11 Entertainment Service Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 12 Duty-free Sales Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 13 First Aid Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 14 Safety & Emergency I Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 15 Safety & Emergency H Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 16 Delay Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 17 Diversion & Transfer Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 18 Turbulence Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 19 Enquiries Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 20 Enquiries Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 21 Ere-landing Check Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 Unit 22 After Landing Part One Proper Terms Part Two Dialogues Part Three Announcements Part Four Supplementary Reading Part Five Having Some Fun
 FunAppendixReferences

<<民航客舱服务实用英语>>

版权说明

本站所提供下载的PDF图书仅提供预览和简介, 请支持正版图书。

更多资源请访问:<http://www.tushu007.com>