

<<饭店情境英语>>

图书基本信息

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### 内容概要

本书作为中等职业学校“饭店服务与管理”专业的英语教材之一，是根据上海市中等职业教育课程教材改革办公室颁布的“饭店服务与管理”专业课程标准以及《旅游涉外饭店星级的划分及评定》的国家标准及其对星级饭店的考核要求编写的。

全书以饭店的工作岗位为逻辑线索设计课程，分为前厅、客房、餐饮三大部分。

每部分由6~7课组成。

每一课均以该部分的某一“主要专业岗位工作人员英语”为课题，模拟该岗位工作人员工作环境，以其员工需要使用英语与外宾沟通方能完成工作任务为引领，以员工与宾客进行有效的沟通必须具备的英语听说能力为依据，编写了2~4篇情境对话。

教材突出服务工作中必知和应知的常用基础英语的知识内容，注重强化学生英语基本技能，尤其是听、说等技能的综合训练，力求使学生在学完本教材后能初步掌握饭店服务常用英语，从而具备用英语与宾客进行有效沟通，顺利完成宾馆各部门服务工作的职业能力。

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