

<<Pfeiffer成功的沟通技巧Th>>

图书基本信息

书名：<<Pfeiffer成功的沟通技巧The Pfeiffer Book of Successful Communication Skill-Building Tools>>

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### 内容概要

The Pfeiffer Book of Successful Interpersonal Communication Tools is organized into three sections: Presentations and Discussions (articles); Experiential Learning Activities; and Inventories, Questionnaires, and Surveys. These selections represent the all-time best the Pfeiffer Annuals and Handbooks have to offer on the topic. The Pfeiffer Book of Successful Interpersonal Communication Tools Provides articles that offer quick, solid, and insightful grounding in a classic theme of communication-skills training Contains complete, ready-made training exercises designed to meet a variety of needs for different audiences Offers inventories that include questionnaires and instruments that help trainees understand their own communication habits, measure the health of actual relationships, and shed light on communication practices within the organization.

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